



Accessibility Statement

Version: V1.0

Approval Date: June 2026

Review Date: June 2027

Approved By: Co-Founders

1. Our Commitment

At Coastline Futures, we are committed to ensuring that our services, information and communications are accessible to as many people as possible.

We believe everyone should have equal opportunities to access support, participate in learning and engage with our organisation regardless of disability, additional needs, health conditions, communication preferences or personal circumstances.

Accessibility is an important part of our commitment to helping young people **Aspire • Achieve • Advance**

2. Accessibility of Our Website

We aim to ensure that our website is:

- Clear and easy to navigate.
- Compatible with commonly used web browsers and devices.
- Designed with readability and accessibility in mind.
- Structured using clear headings and logical layouts.
- Compatible with assistive technologies wherever possible.
- Regularly reviewed and improved.

We are committed to making reasonable improvements where barriers to access are identified.

3. Alternative Formats

If you are unable to access information on our website or require information in a different format, we will do our best to provide suitable alternatives.

This may include:

- Large print documents
- Accessible Word documents
- PDF versions
- Information by email
- Information provided verbally or through supported conversations
- Additional time or support to complete forms

Please contact us if you require information in an alternative format.

4. Accessibility of Our Services

We recognise that every learner is different.

Where appropriate, we will make reasonable adjustments to support participation in our programmes and activities.

This may include:

- Flexible approaches to learning
- Adapted communication methods
- Additional emotional or wellbeing support
- Consideration of sensory needs
- Adaptations to learning environments
- Collaboration with families and professionals
- Individual risk assessments where appropriate

Our aim is to remove barriers and create environments where young people feel safe, respected and able to succeed.

5. Premises and Community Delivery

Coastline Futures delivers services through a combination of:

- Dedicated learning environments
- Partner venues
- Community locations
- Educational visits and work placements

We will seek to ensure that venues used for delivery are as accessible as reasonably possible and will consider individual needs when planning activities and support arrangements.

6. Feedback and Continuous Improvement

We recognise that accessibility is an ongoing process.

We welcome feedback from Service Users, families, staff, partners and visitors on how we can improve accessibility across our services and website.

If you experience any difficulties accessing our information or services, please let us know so we can work with you to find a solution.

7. Contact Us

If you have any questions about accessibility or would like to discuss your individual needs, please contact:

Coastline Futures Ltd

General Enquiries

enquiries@coastlinefutures.co.uk

Safeguarding

safeguarding@coastlinefutures.co.uk

Related Policies

This statement should be read alongside:

- SEND & Additional Needs Statement
- Equality, Diversity & Inclusion Policy
- Safeguarding Policy & Procedures
- Health & Safety Policy
- Complaints Policy

Policy Information

Document Title	Accessibility Statement
Organisation	Coastline Futures Ltd
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